

OVERVIEW PANEL

Day: Monday
Date: 26 September 2022
Time: 2.00 pm
Place: Committee Room 1 - Tameside One

Item No.	AGENDA	Page No
1.	APOLOGIES FOR ABSENCE To receive any apologies for the meeting from Members of the Panel.	
2.	DECLARATIONS OF INTEREST To receive any declarations of interest from Members of the Panel.	
3.	MINUTES The minutes of the meeting of the Overview Panel held on 25 July 2022 to be signed by the Chair as a correct record.	1 - 4
4.	SCRUTINY UPDATE To consider a report of the Chief Executive.	5 - 10
5.	CORPORATE PLAN SCORECARD To consider a report of the Chief Executive.	11 - 18
6.	ASSURANCE REVIEW OF LGSCO FOCUS REPORT To consider a report of the Chief Executive.	19 - 50
7.	UNDERSTANDING OUR CUSTOMER CONTACTS AND LEARNING FROM OUR COMPLAINTS To consider a report of the Chief Executive / Head of Executive Support.	51 - 70
8.	URGENT ITEMS To consider any additional items the Chair is of the opinion shall be dealt with as a matter of urgency.	
9.	DATE OF NEXT MEETING To note the date of the next meeting on 21 November 2022.	